

**Director of Information Management, Department of Children's Services,
Office of Information Technology**

SUMMARY: The Director of Information Management, Department of Children's Services, (DCS), Office of Information Technology is responsible for the leadership of the Information Management Team of 15 database and programmer analysts. This position reports to the Agency Chief Information Officer. The Information Management Team oversees the TFACTS database, TFACTS reports catalog for DCS and performs other data management activities over the Child Welfare Tracking system, TFACTS.

PRINCIPAL DUTIES AND RESPONSIBILITIES:

- Responsible for team of fifteen employees including programmer and database analyst, who manage data for the Child Welfare tracking system, TFACTS>.
- Works with Product Owners in response to request for report enhancements and new development in a federally regulated environment. Responsive to requests from DCS program, DCS fiscal department and other internal customers as well as external customers such as private providers, state legislature requests and federal reporting thereby ensuring accurate,. timely reports meet customer's requirements.
- Communicates project progress to DCS OIT team and Executive Management, including the Management Advisory Council, MAC.
- Keeps abreast of changes in Federal reporting requirements and executes changes in the data base and business intelligence platform to comply.
- Participates in application development data liaison, TFACTS.
- Provides code performance optimization support to maintain peak system performance.
- Provides team leadership with various human resources management accountabilities. such as:
 - Hiring team members and managing team member requirements in line with project activities.
 - Setting annual performance targets for
 - Managers and conducting performance reviews.
 - Providing on-going motivation, coaching, guidance, feedback, and mentoring support to the team.
 - Managing the workload of Managers Coordinating and conducting post-implementation reviews of reports.

EDUCATION / EXPERIENCE:

A bachelor's degree from an accredited college or university in Computer

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Science or related degree and 15 years' experience in Child Welfare Systems Development in the following or in a combination of the following: Database administration, Application Data Architect, Business Intelligence reporting and Information Systems Director. Essential technical experience: Oracle Business Intelligence Enterprise Edition, BI Publisher Reports, Star Schema, Snowflake Schema, Weblogic, Oracle SQL, Quest SQL Optimizer

SKILLS:

This position requires:

- Dedication and commitment to customer focused delivery of system solutions with a proven track record of success in implementing large, complex database projects.
- In depth understanding of Child Welfare practices and system requirements with the ability to envision and implement improvements needed.
- Substantial team leadership experience with business analysts, developers, testers along with juggling multiple goals, changing priorities and deadlines;
- Ability to build a strong network and relationships at all levels of the organization;
- Ability to identify current or future problems or opportunities, then analyze, synthesize, and compare information to understand issues and cause/effect relationships.

All interested candidates should submit a cover letter and resume to:

DCS.OIT_Talent_Management@tn.gov

<http://agency.governmentjobs.com/tennessee>

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